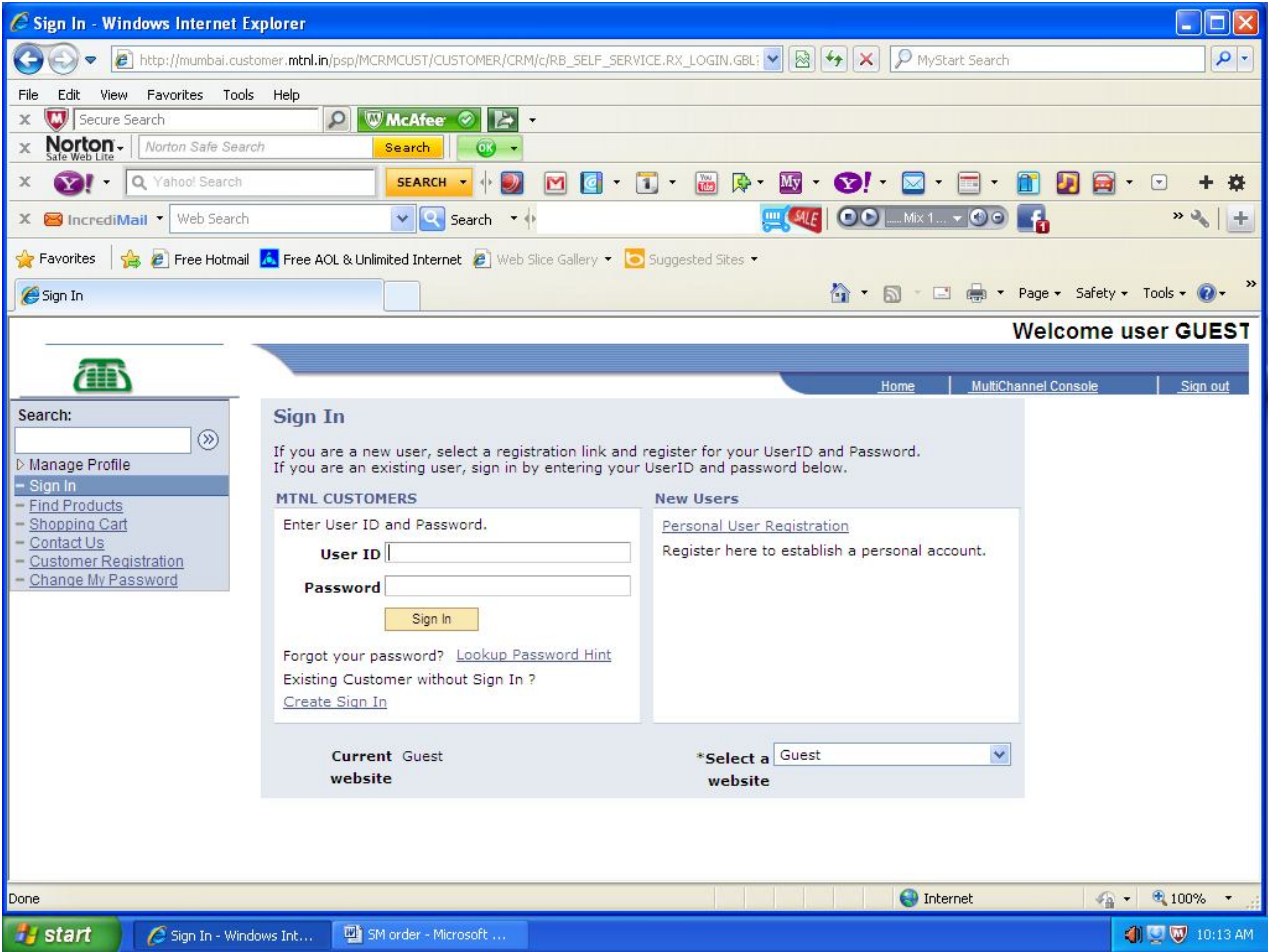
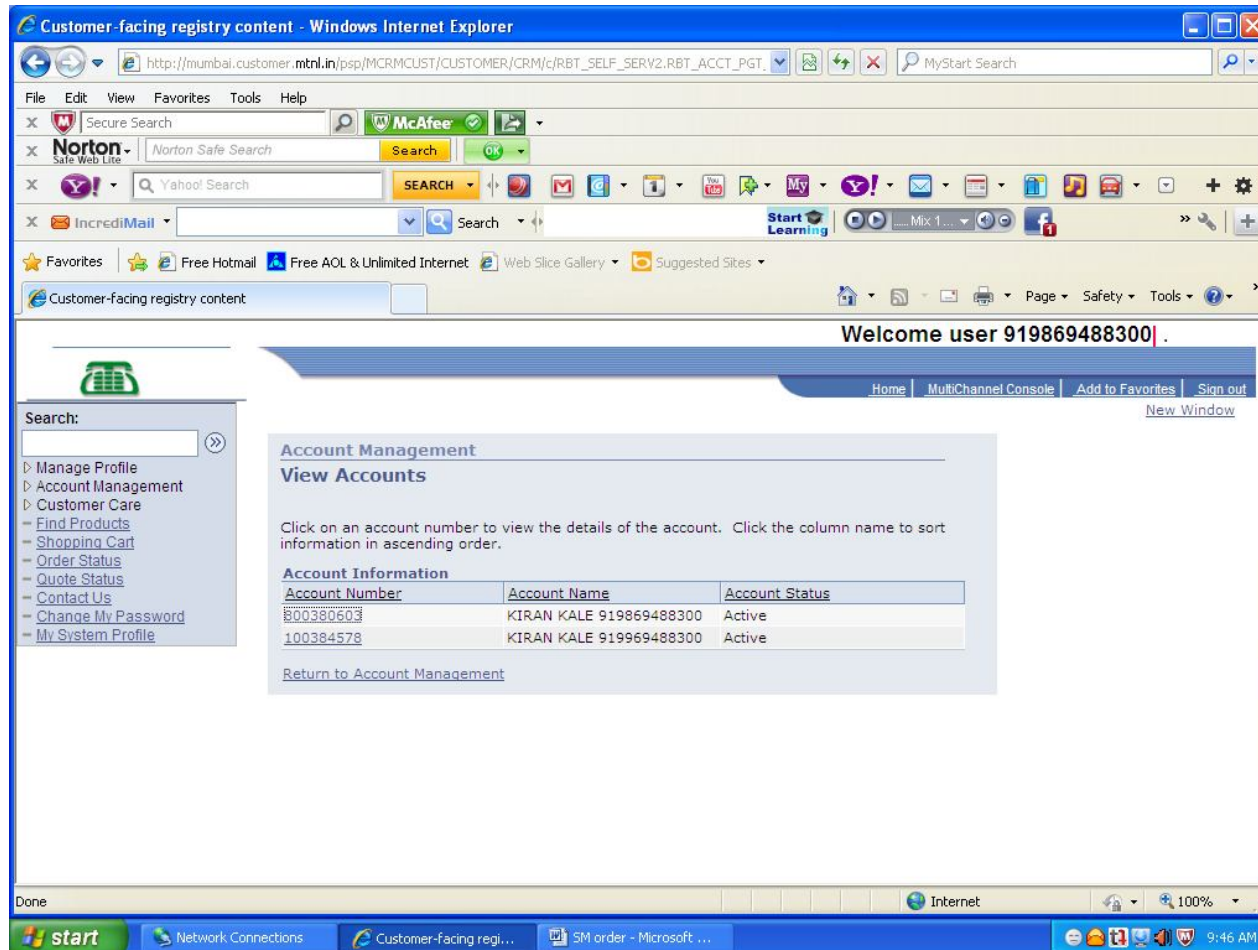


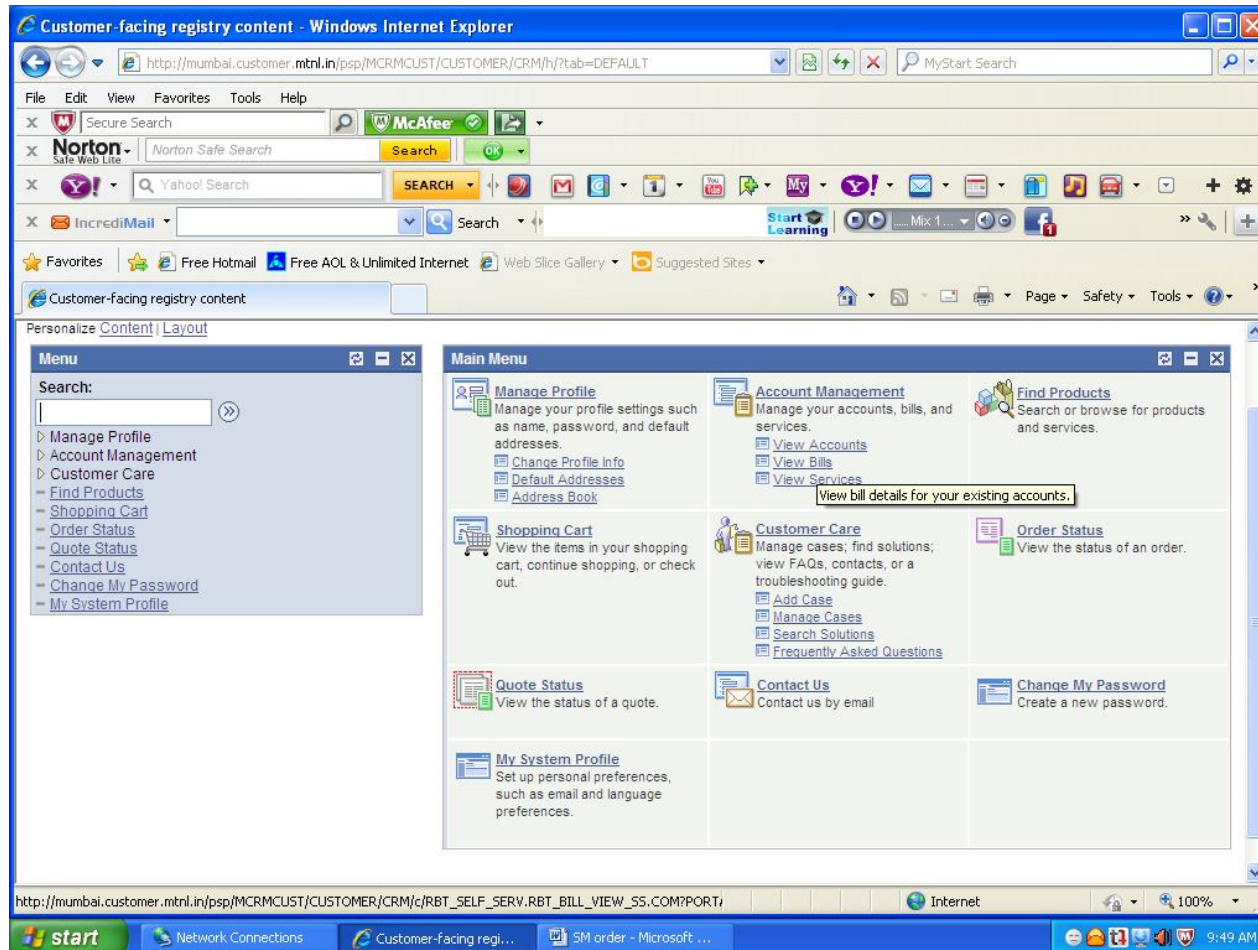
Enter Customer **User Id** and **Password** and click on **Sign in**



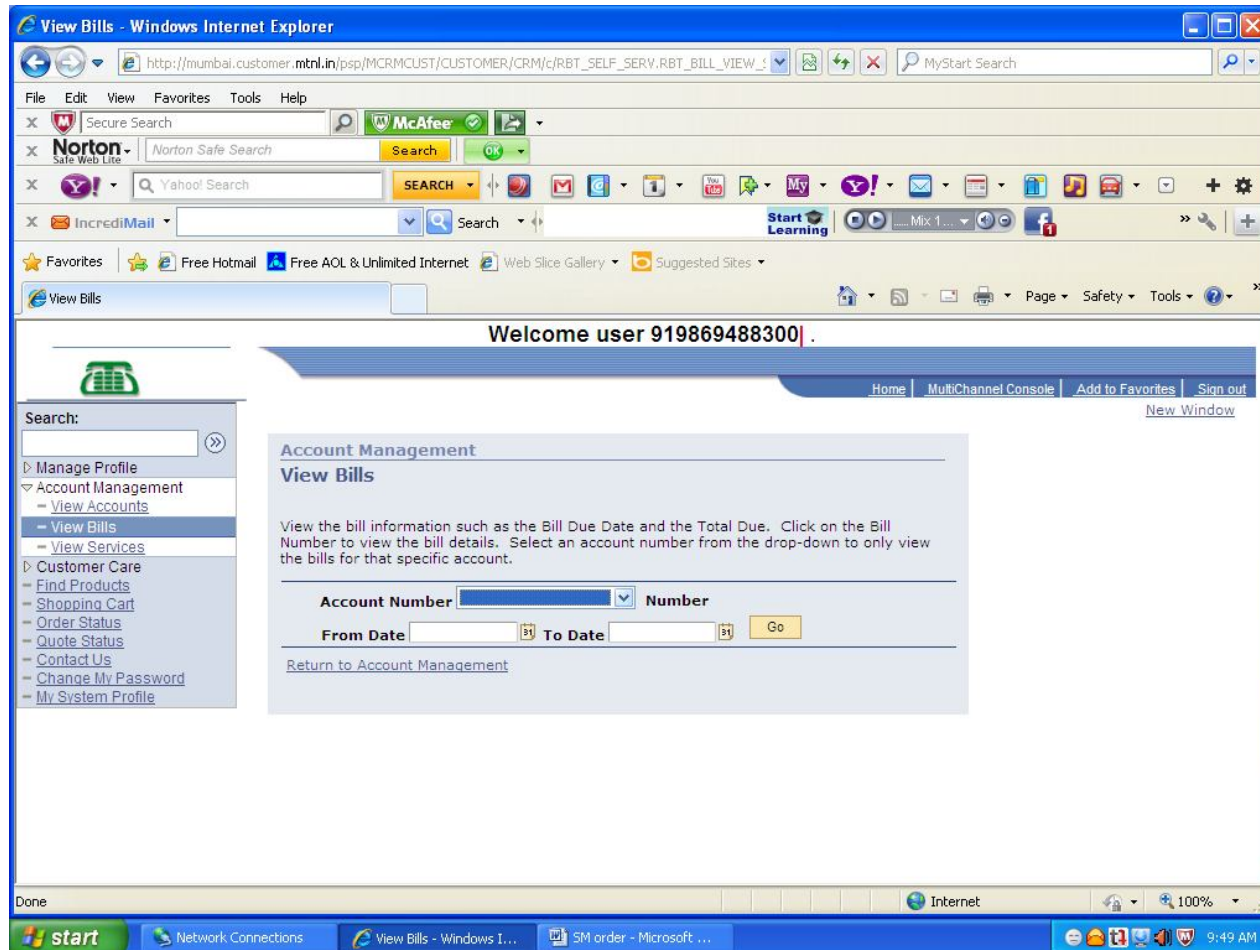
You will get Account Management/ view Account form then click on **Account Management**



1. Go To Account Management to View the Bill Account
2. Click on View Bills



Enter Account number and date then click on GO



Click on Bill Details

View Bills - Windows Internet Explorer

http://mumbai.customer.mtnl.in/psp/MCRM/CUSTOMER/CRM/c/RBT_SELF_SERV_RBT_BILL_VIEW_...

Welcome user 9

Home | MultiChannel Console | Add to Favorites | Sign out | New Window

Search:

- Manage Profile
- Account Management
 - View Accounts
 - View Bills**
 - View Services
- Customer Care
 - Find Products
 - Shopping Cart
 - Order Status
 - Quote Status
 - Contact Us
 - Change My Password
 - My System Profile

Account Management

View Bills

View the bill information such as the Bill Due Date and the Total Due. Click on the Bill Number to view the bill details. Select an account number from the drop-down to only view the bills for that specific account.

Account Number: 800380603 | Number: 919869488300

From Date: 07/01/2012 | To Date: 07/31/2012 | Go

Bill Number	Bill Date	Bill Due Date	Total Due	Currency
169214492	07/08/2012	08/03/2012	3,171.01	INR

[Return to Account Management](#)

javascript:submitAction_win0(document.win0,'RBTBILLNO\$0');

start | Network Connections | View Bills - Windows I... | SM order - Microsoft ... | 9:50 AM

Bill details form

The screenshot shows a Windows Internet Explorer browser window displaying a web application. The address bar shows the URL: http://mumbai.customer.mtnl.in/psp/MCRM/CUSTOMER/CRM/c/RBT_SELF_SERV_RBT_BILL_VIEW_. The browser's toolbar includes search engines like McAfee, Norton, Yahoo!, and Incredimail. The page content is for a user named 'ne user 919869488300'. The main section is titled 'Account Management' and 'Bill Details'. It contains a table of bill items with columns for 'Item Description', 'Bill Amount Due', and 'Currency'. The table lists various charges such as Service Tax, Education Cess, Higher Education Cess, Round Off Charges, Fixed Charges 3G Data, Monthly Fixed Charges, GSM VOICE Local, GSM VOICE IntraCircle, GSM Data, GSM SMS Local, GSM SMS Special, and GSM SMS InterCircle. The total amount due is 7137.50 INR.

ne user 919869488300 |

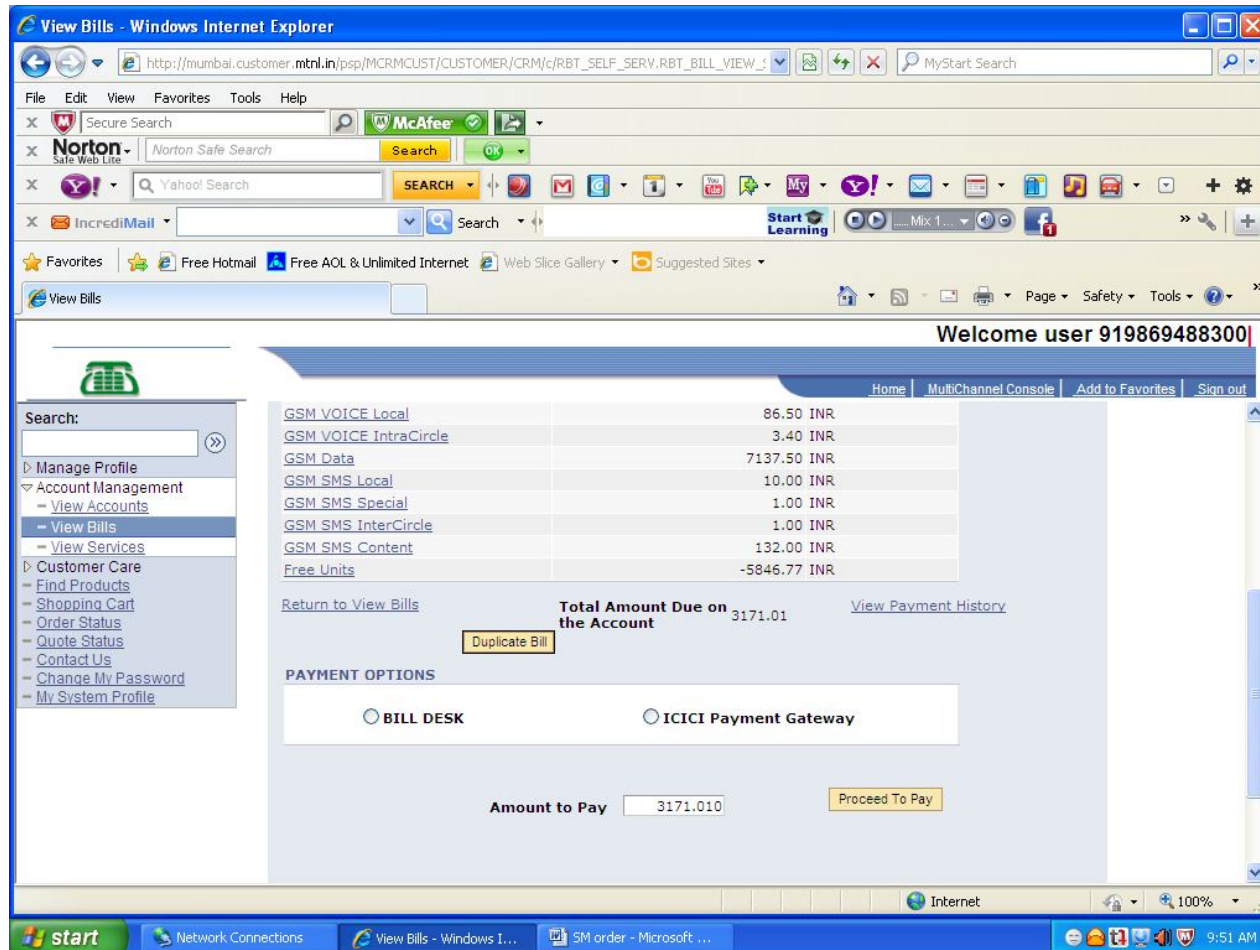
Account Management
Bill Details

Review the details of the bill. Click on the description of a bill item to review the details of that particular item.

Bill Number 169214492 **Account Number** 800380603

Item Description	Bill Amount Due	Currency
Service Tax charge	248.22	INR
Education Cess	4.96	INR
Higher Education Cess	2.49	INR
Round Off Charges	-0.13	INR
Fixed Charges 3G Data	475.00	INR
Monthly Fixed Charges	68.83	INR
GSM VOICE Local	86.50	INR
GSM VOICE IntraCircle	3.40	INR
GSM Data	7137.50	INR
GSM SMS Local	10.00	INR
GSM SMS Special	1.00	INR
GSM SMS InterCircle	1.00	INR

Click on Bill desk or ICICI payment gateway in payment option then click on **proceed to pay**



Click on pay

